Contract & Service Billing (CSB)

Flexible Billing Management for
Infor SunSystems

What is CSB?

Contract & Service Billing (CSB) for Infor SunSystems provides you with a reliable and extremely flexible system for managing your debtor invoices. It allows you to create recurring contract invoices, recurring services invoices and adhoc invoices using a system that can be configured to suit your organisation.

When an invoice is created in CSB, it is posted directly to the SunSystems Ledger. No requirement for an expensive bridging solution to maintain a single ledger. As with all our process automation solutions, CSB directly integrates with SunSystems at a level that competitors cannot match.

CSB also has the ability to import invoices from external solutions to be formatted and sent - with all imported invoices being posted directly to your ledger against your debtors.

> **CSB works as it should. We've gained greater consistency and control of invoice generation in our business.**

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Why choose contract & service billing?

Multi-currency

Integrates seamlessly with Collect Credit Management for Infor SunSystems

Automatically create a note in Collect when an invoice is generated and attach a copy of the invoice to the note

Drill down from within Collect to print or review the invoice

Cost effective and easy to use

Contract Billing

- CSB includes capability for both ad-hoc invoices and contract, or recurring billing

- Multiple contracts per debtor

- A contract can cover any number of periods. CSB allows part periods for start and end periods

- Full revenue recognition capability

- Different initial and recurring amounts with predetermined new amounts. This allows one off amounts such as set up fees

- Optional contract refunds

- Contracts can be billed in advance or arrears

- Line items can be added or suspended on existing contracts

- A schedule of contract review dates can be established

- A contract run can be rolled back due to any error and reapplied once the errors are corrected

- Price books can include uplifts for example CPI escalations

- Printing matrix allows mixture of contracts and invoice layouts Contract review reminders

- Rollback on contract invoices

- Contracts can be amended at any time

- The sundry invoicing option offers a flexible option to produce ad-hoc invoices.

Features that make CSB powerful out of the box

Importing invoice data from external sources

Accrual of prepayments & arrears

Invoice and credit note approvals process

Functional security to restrict access to admin functions

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Ability to set up unlimited invoice types with different posting rules

Calculation and condition codes to cater for complex pricing structures

Powerful report writer for customisation of invoice layouts and custom reports. Invoices can be imported in bulk from an external invoicing system to CSB

Integration with other applications

Bulk import from third party data sources

Ability to email invoices

Revenue recognition of revenue over multiple periods

Dependent on settings to optionally generate contract refunds

Price books allow for the automation of price changes and quantity pricing

Ability to maintain multiple number sequences if there is a need to cater for multiple data sources

❞ Not only does CSB handle these invoices, links into SunSystems and posts automatically to the main SunSystems ledger, we also liked the idea of being able to possibly import sales figures into CSB, which seems to be much easier than with Sage. ❞

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About Professional Advantage

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